



## Oases Health trading as Trasna Data Protection Consent Form

### 1. Purpose for which we process your personal data

Oases Health Horizons Limited trading as Trasna (“Trasna”) has received a request, either from you or on your behalf, to arrange medical care for you in another European Member State, as per your rights under the European Cross-Border Healthcare Directive i.e. Directive 2011/24/EU.

In order to arrange for this medical care (“the Services”), we are required to use or otherwise process personal data about you, which is likely to include data in relation to your health and potentially your genetics (hereinafter collectively referred to as “personal data”). In this regard we will act as a data controller in relation to your personal data.

### 2. Basis upon which we process your personal data - consent

We will rely on your consent to us processing your personal data in this way and if you do not consent to us processing your personal data, we will not be in a position to provide the Services to you.

By providing us with your consent, you are consenting to us processing your data for the purposes of the Services, which will include:-

- Making contact with healthcare facilities in another member state outlining your health status and seeking confirmation of waiting times and potential cost for the required health services;
- We will not process your personal data for any purpose other than for the Services.

### 3. Who will have access to my personal data?

Those parties who might have access to your personal data in the course of the Services include all employees and agents of Trasna, as well as potential healthcare treatment facilities, actual healthcare treatment facilities and our chosen and trusted professional support service providers.

Where we instruct an individual or organisation to process data on our behalf and in doing so they have access to your personal data i.e. a data processor, we will firstly ensure that a legal contract is in place with that person confirming that they have appropriate technical and organisational measures in place to securely process your data, which includes being ISO 270001 compliant, and confirming that the data will not be used for any purpose outside of our instructions.

### 4. Processing your personal data outside the European Economic Area (“EEA”)

We generally do not process data outside of the EEA however, in the unlikely event that we are required to do so, we will take all steps required to ensure our obligations under data protection legislation have been complied with.

### 5. How long will my data be retained by Trasna?

Trasna will generally retain your personal data for a period of up to 4 years, however this period may be extended where we believe we have a justifiable basis (other than consent) for continuing to process your personal data for e.g. anticipating the defence of a legal claim in light of a particular incident. Please note that where you seek

to exercise your rights such as your right to erasure of your personal data this will be subject to the aforementioned retention timeframes.

### 6. What are my rights in relation my personal data?

Under data protection legislation you have a number of general rights in relation to your personal data. These include the right to: request from us access to and a copy of your personal data; request from us the rectification or erasure of your personal data; request from us the restriction of processing or to object to the processing of your personal data; request from us a copy of all personal data we hold about you in a structured, commonly used, machine readable format and/or request that all such data is transferred to another data controller i.e. data portability.

You also have the right to lodge a complaint to the Data Protection Commission by emailing [info@dataprotection.ie](mailto:info@dataprotection.ie) if you believe that we have not complied with the requirements of data protection legislation with regard to your personal data. You can also submit an enquiry or complaint directly to us by emailing [info@oaseshealth.com](mailto:info@oaseshealth.com)

### Consent\*

I confirm that I have read and understand the contents of this form and I hereby consent to the processing of my personal data, to include my health data and genetic data where relevant, in accordance herewith for the purpose of carrying out the Services:-

Signed: \_\_\_\_\_

Print name: \_\_\_\_\_

Date: \_\_\_\_\_

**OR**

### Consent by Authority\*

I confirm that I am signing this form on behalf of \_\_\_\_\_ (“the Patient”) who has duly authorised me to do so on his/her behalf. I further confirm that I have read the entire contents of this form to the Patient who fully understands the contents hereof and I hereby confirm the Patient’s consent to the processing of his/her personal data, to include health data and genetic data where relevant, in accordance herewith for the purpose of carrying out the Services:-

Signed: \_\_\_\_\_

Print name: \_\_\_\_\_

Date: \_\_\_\_\_

**\*PLEASE NOTE THAT, SUBJECT TO POINT 5 ABOVE, YOU ARE ENTITLED TO WITHDRAW YOUR CONSENT TO OASES PROCESSING YOUR PERSONAL DATA AT ANY TIME.**